

BIOGENIK WARRANTY CARD

Please email support@biogenikdesigns.com. If the problem cannot be solved by one of our customer support representatives, you will be directed to return the product.

EB Games Canada offers a six-month guarantee on all Biogenik branded items against all manufacturer defects. In order to claim warranty, please return your purchase to any EB Games or GameStop location, along with your original receipt within six months of purchase. Manufacturer's warranty extends to manufacturing defects only, and does not cover damage, neglect or wear.

Biogenik also offers a manufacturer's warranty against any defects in material or workmanship for a period of one year from the date of purchase. Any repairs to this product required during the warranty period will be performed at no cost to the customer for parts or labor subject to the terms and conditions of this warranty.

THIS LIMITED WARRANTY COVERS ALL DEFECTS INCURRED IN NORMAL USE OF THIS PRODUCT BUT DOES NOT APPLY TO THE FOLLOWING:

- (a) Damage or deterioration resulting from:
 - i) accidents, acts of God, mishandling or impact, abuse, neglect, or unauthorized product modifications;
 - ii) the use of accessories, attachments, products, supplies, parts or devices with products that do not conform to Biogenik's specifications;
 - iii) repairs or services performed by any party other than an Authorized Service Facility;
 - iv) defective batteries or any exposure to water, sand or dirt;
 - v) shipping (claim must be presented to shipper);
- (b) Any product for which a separate warranty is given; and
- (c) Any accessories, attachments, products, supplies, parts or devices manufactured by a party other than Biogenik.

LIMITATIONS

Except as otherwise required by applicable legislation, this warranty is in lieu of all other warranties, conditions, guarantees or representations, expressed or implied, statutory or otherwise relative to this product, including implied warranties or conditions of merchantability or fitness for a particular purpose. Biogenik assumes no liability for special, consequential or incidental damages or loss that may arise, whether on account of negligence or otherwise, from the use, misuse or inability to use this product or from failure to conform to any expressed or implied warranties, conditions, guarantees or representations. Biogenik does not assume or authorize any other person to assume for Biogenik any other liability with respect to this product. Except as otherwise required by applicable legislation, this warranty does not extend to any person other than the original purchaser of this product or the person for whom it was purchased as a gift. This limited warranty gives you specific legal rights, and you may also have other rights which vary from province to province.

KEEP THIS WARRANTY CARD ALONG WITH YOUR PROOF OF PURCHASE. It is your permanent record of the warranty terms and conditions applicable to your product.

IMPORTANT: The limited warranty described above is only for Biogenik products purchased in Canada. A bill of sale, or other proof of purchase, must accompany the product being returned, otherwise repair service could be refused.